

Mail IFSP

mt133723@ifsp.edu.br

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**Fwd: [#14409141] Request for Google Apps Education Upgrade (Signup) [ref:\_00D00VNwG.\_500f21BG05n, [ref:\_00D00VNwG.\_500f21BG05n,00DfGEAW.500f5nAAD:ref ]**

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**De :** ANNE CAMILA KNOLL <anne@ifsp.edu.br>

Ter, 10 de Ago de 2021 09:27

**Assunto :** Fwd: [#14409141] Request for Google Apps Education Upgrade (Signup) [ ref:\_00D00VNwG.\_500f21BG05n, [ ref:\_00D00VNwG.\_500f21BG05n,00DfGEAW.500f5nAAD:ref ]

**Para :** Leonardo Menzani Silva <menzani@ifsp.edu.br>

----- Mensagem encaminhada -----

De: "EDUARDO ANTONIO MODENA" <edu.modena@ifsp.edu.br>  
Para: "Google Cloud Support" <esupport@google.com>  
Cc: "EDUARDO LEAL" <leal@ifsp.edu.br>, "WHISNER FRAGA MAMEDE" <whisner@ifsp.edu.br>, "Anne Camila Knoll" <anne@ifsp.edu.br>  
Enviadas: Quarta-feira, 10 de janeiro de 2018 10:32:18  
Assunto: Re: [#14409141] Request for Google Apps Education Upgrade (Signup) [ ref:\_00D00VNwG.\_500f21BG05n, [ ref:\_00D00VNwG.\_500f21BG05n,00DfGEAW.500f5nAAD:ref ]

Hello Richard  
Google Cloud Support

I would like to confirm that the domain will be used in favor of the institution "Instituto Federal de Educação Ciência e Tecnologia de São Paulo"  
Thank for your attention.

Eduardo Antonio Modena  
Rector

----- Mensagem original -----

De: "Google Cloud Support" <esupport@google.com>  
Para: anne@ifsp.edu.br  
Cc: leal@ifsp.edu.br, "edu modena" <edu.modena@ifsp.edu.br>  
Enviadas: Quarta-feira, 10 de janeiro de 2018 1:05:55  
Assunto: Re: [#14409141] Request for Google Apps Education Upgrade (Signup) [ ref:\_00D00VNwG.\_500f21BG05n, [ ref:\_00D00VNwG.\_500f21BG05n,00DfGEAW.500f5nAAD:ref ]

Hello Anne,

Thank you for the details you shared. I'm glad to hear from you again.

As a final step, we need a confirmation email from the official institution.

I have cc'ed the management of the institution, and I would kindly ask the person mentioned to confirm that the domain will be used in favor of the institution and not in favor of a group, organization, class or a teacher related to the

institution or outside of it. It is required the response comes from edu.modena@ifsp.edu.br.

I appreciate your cooperation.

Sincerely,

Richard  
Google Cloud Support

----- Original Message -----

From: ANNE CAMILA KNOLL [anne@ifsp.edu.br]  
Sent: 1/9/2018 8:33 PM  
To: esupport@google.com  
Cc: leal@ifsp.edu.br  
Subject: Re: [#14409141] Request for Google Apps Education Upgrade (Signup) [ref:\_00D00VNwG.\_500f21BG05n, [ ]

Hello Richard,

Thank for your help.

Following the requested information:

- Dr. Eduardo Antonio Modena - Rector - phone number: 55113775-4501 - email address: gab@ifsp.edu.br / edu.modena@ifsp.edu.br
- Dr. Whisner Fraga Mamede - Pro-Rector of Institutional Development - phone number: 55113775-4545 - email address: whisner@ifsp.edu.br
- Dr. Eduardo Leal - Information Technology Advisor - phone number: 55113775-4554 - email address: leal@ifsp.edu.br

Please do not hesitate to contact us if you require any further information.

Thank you for your attention.

Anne

----- Mensagem original -----

De: "Google Cloud Support" <esupport@google.com>  
Para: anne@ifsp.edu.br  
Enviadas: Terça-feira, 9 de janeiro de 2018 1:39:57  
Assunto: Re: [#14409141] Request for Google Apps Education Upgrade (Signup) [ref:\_00D00VNwG.\_500f21BG05n, [ ]

Hello Anne,

Thank you for your interest in G Suite for Education. We're excited with your application request and I'm glad to help.

I would really appreciate it if you can send us the following:

- Contact details of school's management (e.g. Principal) including their business email address.

We'll review your request and contact you via email.

Thanks,

Richard

----- Original Message -----

From: ANNE CAMILA KNOLL [anne@ifsp.edu.br]  
Sent: 1/8/2018 8:27 PM  
To: esupport@google.com  
Subject: Re: [#14409141] Request for Google Apps Education Upgrade (Signup) [ref:\_00D00VNwG.\_500f21BG05n, [ ]

Hello Richard,

Thank for your attention. We hope that the subdomain aluno.ifsp.edu.br will be approved, because the GSuite tools will be very useful for our academic activities. What are the next steps?

Sinceraly,

Anne

----- Mensagem original -----

De: "Google Cloud Support" <esupport@google.com>  
Para: anne@ifsp.edu.br  
Enviadas: Quinta-feira, 4 de janeiro de 2018 4:42:03  
Assunto: Re: [#14409141] Request for Google Apps Education Upgrade (Signup) [ref:\_00D00VNwG.\_500f21BG05n, [ ]

Hello Anne,

Thank you for your email. Per process, we offer one account per institution. In the event that the domain aluno.ifsp.edu.br will be approved and upgraded to G Suite for Education, succeeding applications will still be reviewed but possibly will be denied because there is already an existing EDU account.

Please advise.

Sincerely,

Richard

----- Original Message -----

From: ANNE CAMILA KNOLL [anne@ifsp.edu.br]  
Sent: 1/4/2018 3:15 AM  
To: esupport@google.com  
Subject: Re: [#14409141] Request for Google Apps Education Upgrade (Signup) [ref:\_00D00VNwG.\_500f21BG05n, [ ]

Hello,

Currently, the domain ifsp.edu.br domain is used by the institution's employees on its own server, with an open source email plataform called Zimbra. The subdomain aluno.ifsp.edu.br will be only used by our students. This separation is needed for legal purposes.

Thank you for your attention.

Anne Knoll

----- Mensagem original -----

De: "Google Cloud Support" <esupport@google.com>

Para: anne@ifsp.edu.br

Enviadas: Domingo, 31 de dezembro de 2017 23:15:35

Assunto: Re: [#14409141] Request for Google Apps Education Upgrade (Signup) [ref:\_00D00VNwG.\_500f21BG05n, [ ]

Hello,

Thank you for your email. I noticed that you didn't use the school's domain which is ifsp.edu.br. Why is that?

I would love to hear from you soon.

Thanks,

Richard

----- Original Message -----

From: ANNE CAMILA KNOLL [anne@ifsp.edu.br]

Sent: 12/28/2017 9:35 PM

To: esupport@google.com

Subject: Re: [#14409141] Request for Google Apps Education Upgrade (Signup) [ref:\_00D00VNwG.\_500f21BG05n, [ ]

Hello Richard.

The purpose of using the aluno.ifsp.edu.br domain is to make available the e-mail, cloud and other GSuite for Education applications to the students of our institution. We are a federal public educational institute, we currently have approximately 10,000 technical high school and college students served by our 37 campuses. We believe that the use of the GSuite resources will contribute for the increase of the quality of education in this institution.

Thank you for your attention.

Sincerely,

Anne Camila Knoll

----- Original Message -----

From: Google Cloud Support [esupport@google.com]

Sent: 12/13/2017 1:06 PM

To: anne@ifsp.edu.br

Subject: [#14409141] Request for Google Apps Education Upgrade (Signup) [ ]

Hello Anne,

Thank you for your interest with G Suite for Education.

Can you please clarify what will be the purpose of your application for the domain name aluno.ifsp.edu.br. How are you going to use G Suite Education in favor of your institution? What specific feature would you like to have in G Suite for Education?

Thank you in advance.

Sincerely,

Richard  
Google Cloud Support

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Case: #14409141

Subject: Request for Google Apps Education Upgrade (Signup)

This case was auto-generated from  
the Apps for Education sign-up flow, not the Upgrade form.  
SuppliedEmail: anne@ifsp.edu.br  
FirstEmail: true  
Function\_\_c: Plus EDU Web  
Group\_\_c: Non-tech Support/Operations  
Institution\_name: Instituto Federal de Educação, Ciência e Tecnologia de  
São Paulo  
SuppliedName: Anne Knoll  
Number\_of\_accounts\_required: 20000  
Edu\_organization\_type\_\_c: Higher education  
SuppliedPhone: br1639461183  
SupportLanguage\_\_c: English  
Web\_Edition\_\_c: premier  
Web\_Product\_Line\_\_c: Google Apps  
Web\_Seats\_\_c: 0  
Institution\_URL\_\_c: [www.ifsp.edu.br](http://www.ifsp.edu.br)

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ref:\_00D00VNwG.\_500f21BG05n,00DfGEAW.500f5nAAD:ref

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